

# **KNOW YOUR** Client

| Client Information   |                    |  |  |  |                    |  |  |  |  |
|--|--------------------|--|--|--|--------------------|--|--|--|--|
| □Mr. □Mrs. □Miss □Ms. □Dr. □Other Marital Status: □Single □Married □Common-Law □Separated □Divorced □Widowed |                    |  |  |  |                    |  |  |  |  |
| Last Name  |                    | First Name                                       |  | Ir   | nitials            |  |  |  |  |
| Address  |                    | City Province                                    |  | Postal   | Code               |  |  |  |  |
| Home Phone Bus   |                    | Cell   |  | Email  |                    |  |  |  |  |
| Name of Employer   |                    | Occupation (                                     |  | Gross Annual Income                              |                    |  |  |  |  |
| Estimated Net Worth: Liquid Assets \$  |                    | + Fixed Assets \$                                | d Assets \$ Liabilities \$ = Net Worth |  | th \$              |  |  |  |  |
| Investment Knowledge: ☐ Poor ☐ Fair ☐ Good (please see last page for definitions of these categories)        |                    |  |  |  |                    |  |  |  |  |
| Joint Client/Spouse Information  |                    |  |  |  |                    |  |  |  |  |
|  |                    |  |  |  |                    |  |  |  |  |
| Relationship: □ Joint Clie   | nt □Spouse □Oth    | ner  |  |  |                    |  |  |  |  |
| Marital Status: ☐ Single ☐ Married ☐ Common-Law ☐ Separated ☐ Divorced ☐ Widowed                             |                    |  |  |  |                    |  |  |  |  |
| Last Name  |                    | First I  | Name                                   | Ir   | nitials            |  |  |  |  |
| ☐ Address (same as above   | /e)                |  |  |  |                    |  |  |  |  |
| Address  |                    | _ City Province Postal Co                        |  | Code   |                    |  |  |  |  |
| Home Phone Bus   |                    | Cell Email                                       |  | Email  |                    |  |  |  |  |
| Name of Employer   |                    | Occupation Gross Annual Incom                    |  | Gross Annual Income                              |                    |  |  |  |  |
| Estimated Net Worth: Liquid Assets \$ + Fixed Assets \$ Liabilities \$ = Net Worth \$                        |                    |  |  |  |                    |  |  |  |  |
| Investment Knowledge:  | ☐ Poor ☐ Fair ☐ Go | od (please see last page f                       | or definitions of th                   | ese categories)                                  |                    |  |  |  |  |
| Know Your Client   |                    |  |  |  |                    |  |  |  |  |
| Know rour onem   |                    |  |  |  |                    |  |  |  |  |
| Applicable securities laws re orders. This information will  | •                  | •  | ds and objectives of                   | potential purchasers before e                    | executing purchase |  |  |  |  |
|  |                    |  |  | A N b  |                    |  |  |  |  |
| Account Number:  |                    | Account Number:                                  |  | Account Number:                                  |                    |  |  |  |  |
| Plan Type ☐ Open   | □RRIF              | Plan Type ☐ Open                                 | □RRIF                                  | Plan Type ☐ Open                                 | □RRIF              |  |  |  |  |
| □RRSP  | ☐ Spousal RRIF     | □RRSP  | ☐ Spousal RRIF                         | □RRSP  | ☐ Spousal RRIF     |  |  |  |  |
| ☐ Spousal RRSP   | □LIF               | ☐ Spousal RRSP                                   | □LIF                                   | ☐ Spousal RRSP                                   | □LIF               |  |  |  |  |
| □LRSP  | □RESP              | □LRSP  | □RESP                                  | □LRSP  | □RESP              |  |  |  |  |
| □LIRA  | □TFSA              | □LIRA  | □TFSA                                  | □LIRA  | □TFSA              |  |  |  |  |
| Investment Objectives  | Risk Profile       | Investment Objectives                            | Risk Profile                           | Investment Objectives                            | Risk Profile       |  |  |  |  |
| Income %   | □Low               | Income %   | □Low                                   | Income %   | □Low               |  |  |  |  |
| Medium %   | □Medium            | Medium %   | □Medium                                | Medium %   | □Medium            |  |  |  |  |
| Long Term %  | □High              | Long Term %                                      | □High                                  | Long Term %                                      | □High              |  |  |  |  |
| 100 %  |                    | 100 %  |  | 100 %  |                    |  |  |  |  |
| Investment Time Horizon  □ 1–2 Years   | 13–5 years         | Investment Time Horizon  ☐ 1–2 Years ☐ 3–5 years |  | Investment Time Horizon  ☐ 1–2 Years ☐ 3–5 years |                    |  |  |  |  |
| $\Box$ 6–9 years $\Box$ Over 10 years  |                    | ☐ 6–9 years ☐ Over 10 years                      |  | ☐ 6–9 years ☐ Over 10 years                      |                    |  |  |  |  |
|  | . 5 to. 10 yours   |  |  |  |                    |  |  |  |  |







| Ch  | ang   | e of Related Party ■ N/A  | <b>\</b>   |                              |  |  |  |  |
|---|---|---|--|------------------------------|--|--|--|--|
| I hereby wish to change the related party(ies) on my account. A related party is any individual(s) or a corporation with a financial interest or control over the account. Please list all related party names and indicate their role below. |   |   |  |                              |  |  |  |  |
| Will anyone other than the persons named on the account:  |   |   |  |                              |  |  |  |  |
|   | a)  |   | . Have trading authority over the account? □ Yes □ No If yes, please specify the person's name and attach a full power of attorney |                              |  |  |  |  |
|   | b) Have any financial interest in the account? □ Yes □ No |   |  |                              |  |  |  |  |
|   | ,   | If yes, please specify the person   |  |                              |  |  |  |  |
| Del   | iti o   | ally Evenand Daysons on   | d lloode of lutewort:  | anal Overanizations          |  |  |  |  |
| a)  | <b>For</b>  | cally Exposed Persons and Heads of International Organizations  oreign Politically Exposed Person: to you, or a family member or a close associate hold, or have ever held, a legislative position or another senior position in or or a country other than Canada? |  |                              |  |  |  |  |
|   | Clie  | ent: ☐ Yes ☐ No – if yes: _   | /  |                              |  |  |  |  |
|   | Joi   | nt Client: $\square$ Yes $\square$ No – if yes: $\_$  | /  |                              |  |  |  |  |
|   | If th   | ne answer to the above is yes, p  | please describe the sourc  | e of funds used for deposits | into the account:  |  |  |  |
| b)  | Do<br>liste<br>If ye<br>Clie<br>Join                      | ed in Appendix A? es, please provide the position, ent: □ Yes □ No - if yes: _  | when held, the name of t   | he family member, as well a  | sitions in or on behalf of Canada as s the relationship to the client(s): _/ into the account: |  |  |  |
| c)  | Do<br>Clie<br>Joi   | ad of International Organization you, or a family member, now lead to the sent:  'Yes 'No - if yes:  | ead an international orgal   |                              |  |  |  |  |
|   |   | ease refer to Appendix A for the d for the list of the legislative and  | _  |                              | ead of an international organization"  |  |  |  |
| Au  | thor  | rization  |  |                              |  |  |  |  |
| CI  | ient :  | Signature   | Y   Y   Y   M   M   D   D  Date  | Sales Representative's Sig   | gnature Date   |  |  |  |
| Jo  | int S   | Signature (if required)   | Date   | Compliance Officer's App     | roval Date of Approval   |  |  |  |









#### **Investment Knowledge**

- Poor: You are an investor who has no or very limited investment knowledge or experience. You rely on your Educators Representative for recommendations related to investment products.
- Fair: You are an investor who has reasonable investment knowledge or experience, as well as a fair understanding of a variety of investment product types. However, you do not necessarily understand the complexities associated with all of the products and you rely on your Educators Representative to assist you in such areas.
- Good: You are an investor who has extensive investment knowledge or experience, as well as a thorough understanding of a variety of investment product types such as stocks, government guaranteed bonds, and various classes of mutual funds such as equity funds, balanced funds, asset allocation funds, sector specific funds and specialty funds. You still rely on your Educators Representative to provide guidance with your investment decisions.

## **Risk Profile**

Establishing your risk profile involves understanding your willingness to accept risk, sometimes referred to as risk tolerance, and your ability to endure potential financial loss, sometimes referred to as risk capacity. Risk tolerance and risk capacity are separate considerations that together make up the overall risk profile.

- Low: Demonstrate a low volatility and are for investors who are willing to accept lower returns for greater safety of capital and may include money market funds as well as some fixed income funds.
- Medium: Demonstrate a medium volatility and are for investors looking for moderate growth over a longer period of time and may include balanced funds as well as certain Canadian and U.S. Equity funds.
- High: Demonstrate a high volatility and are for investors who are growth oriented and are willing to accept significant short-term fluctuations in portfolio value in exchange for potentially higher long-term returns. Examples may include labour-sponsored venture capital funds or funds that invest in specific market sectors or geographic areas such as emerging markets and science and technology funds.

#### **Investment Objectives**

- Income: Your objective is to generate current income from your investments and you are less concerned with capital appreciation. Investments that will satisfy this objective include fixed income investments such as funds that invest in bond or money market instruments.
- Medium term: You are seeking a combination of income and growth by investing in fixed income securities and equity funds. An account with growth and income objectives will typically hold at least 40% in fixed income investments and 60% in equity mutual funds.
- Long-term growth: You are seeking capital appreciation over the long term and current income is not a requirement. This may lead you to hold a relatively high proportion of funds that invest in equities if you also have a higher risk tolerance and long-term time horizon.

## **Time Horizon**

Time Horizon is the period between now and the point when you will need to access a significant portion of the money you have accumulated.

#### **Net Worth**

Your Net Worth is calculated as estimated liquid assets (i.e. investments, cash) plus fixed assets (i.e. real estate, registered plan assets) less estimated liabilities (i.e. mortgage, car loan).

## Who is a Foreign Politically Exposed Person? (PEP)

A foreign PEP is a person who holds or has held one of the following offices or positions in or on behalf of a foreign state:

- · head of state or head of government;
- member of the executive council of government or member of a legislature;







- deputy minister or equivalent rank;
- ambassador, or attaché or counsellor of an ambassador;
- military officer with a rank of general or above;
- president of a state-owned company or a state-owned bank;
- head of a government agency;
- judge of a supreme court, constitutional court or other court of last resort; or
- leader or president of a political party represented in a legislature

## Who is a Domestic Politically Exposed Person? (PEP)

A domestic PEP is a person who holds — or has held within the last 5 years — a specific office or position in or on behalf of the Canadian federal government, a Canadian provincial government, or a Canadian municipal government:

- Governor General, lieutenant governor or head of government;
- member of the Senate or House of Commons or member of a legislature;
- deputy minister or equivalent rank;
- ambassador, or attaché or counsellor of an ambassador;
- military officer with a rank of general or above;
- president of a corporation that is wholly owned directly by Her Majesty in right of Canada or a province;
- head of a government agency;
- judge of an appellate court in a province, the Federal Court of Appeal or the Supreme Court of Canada;
- leader or president of a political party represented in a legislature; or
- mayor\*.
- \* In line with legislation across Canada, municipal governments include cities, towns, villages and rural (county) or metropolitan municipalities. As such, a mayor is the head of a city, town, village, or rural or metropolitan municipality, regardless of the size of the population

## Who is the Head of an International Organization? (HIO)

The head of an international organization is a person who is either:

- 1. The head of an international organization established by the governments of states; or
- 2. The head of an institution established by an international organization.

When we refer to the head of an international organization or the head of an institution established by an international organization we are referring to the primary person who leads that organization, for example a president or CEO.

## Who is considered to be the family member of a PEP or a HIO?

If a person is a foreign PEP, domestic PEP or HIO, then certain family members must also be regarded as PEPs or HIOs. These family members are:

- · their spouse or common-law partner;
- their child:
- · their mother or father;
- the mother or father of their spouse or common-law partner; and
- a child of their mother or father (sibling).

## Who is considered to be a close associate of a PEP or a HIO?

A close associate can be an individual who is closely connected to a PEP or HIO for personal or business reasons. Some examples are:

- business partners with, or who beneficially owns or controls a business with, a PEP or HIO;
- in a romantic relationship with a PEP or HIO, such as a boyfriend, girlfriend or mistress;
- involved in financial transactions with a PEP or a HIO;
- a prominent member of the same political party or union as a PEP or HIO;
- serving as a member of the same board as a PEP or HIO; or
- closely carrying out charitable works with a PEP or HIO.





